



## ORDERING INSTRUCTIONS

- (1) List all address information including zip code and daytime telephone number and e-mail address if available. You **MUST** fill in this information on your order form to insure proper delivery.
- (2) If shipping address is different then the ordered by address, list all address information including zip code and if possible the daytime telephone number. If this is a gift, please check off the box to insure that the billing receipt is not pack with the shipment.
- (3) If you authorize substitution for size of plants not available at the time your order is received, we'll substitute for either a larger or smaller plant (which ever is available) and adjust the unit price accordingly.
- (4) **COMPLETE INFORMATION REQUIRED.** It is very important to include catalog number and size of plant to insure that you receive your order correctly.
- (5) Add appropriate shipping and handling charges as outline in Condition of Sale. New York State residents make sure to include the appropriate sales tax as required by your county.
- (6) Please be sure to fill out all of the information, including the 3 or 4 digit bank number (if applicable), all the digits of your credit card number as well as the expiration date of your credit card. We except Visa, MasterCard and American Express and most importantly that you sign the bottom of your order.

## CONDITION OF SALE

### **GENERAL TERMS**

\$40.00 minimum order. Payment must be made in advance and may be handled by check, money order or Credit card - Visa, MasterCard or American Express. We **DO NOT** accept C.O.D. orders. Orders are filled in the sequence in which they are received. Occasionally shipments may be delayed pending more moderate weather conditions. All offerings are subject to prior sale. We reserve the right to withdraw any offering from sale and to limit quantities. We guarantee all plants to be true to identity to the best of our knowledge. We make no warranty as to the productiveness of any plants sold. Our responsibility shall be limited to the purchase price, in any case. This list cancels all previous lists and offers.

### **SHIPPING & HANDLING**

Unless otherwise specified, all orders will be shipped Priority Mail (2-3 day service). Please add \$12.00 for the first plant and \$2.00 for each additional plant. Shipping is generally done within one week of receipt of order. Shipments during the colder months will be held and shipped when weather permits. Optional Express Overnight Mail service is available for an additional \$35.00 and is recommend for shipping during the colder months.

**We now have our CITES permit and are able to ship overseas. \* \$1500 minimum order \***

## GENERAL INFORMATION

### **DISCOUNTS**

- \$40.00 - 350.00 - Net
- \$351.00 - 750.00 - 5%
- \$751.00 and over - 10%

**No discounts on select Divisions  
or on any Special offers, including *P. kovachii***

### **BUSINESS HOURS**

MONDAY - SATURDAY 9:00 am - 4:00 pm EST

*Greenhouse is open to the Public  
by **appointment** only!*

**Web site: [www.pipingrockorchids.com](http://www.pipingrockorchids.com)**

**\* SORRY, NO DISCOUNTS OR THE USE OF THE \$30.00 AOS COUPON ALLOWED FOR THE PURCHASE OF *P. KOVACHII* OR ITS HYBRIDS.**

 *Piping Rock  
Orchids*

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